

**PROVIDING AUTOMATED WARRANTY FULFILLMENT  
FUNCTIONALITY FROM A CONSUMABLE**

**ABSTRACT OF THE DISCLOSURE**

The present invention provides information and functionality on a consumable used for some image forming device to preferably assist a user in appropriately completing any warranty fulfillment procedures related to the consumable. A preferred embodiment of the inventive system comprises memory disposed on the consumable along with an interface for facilitating communication between the consumable and some device. Prior to selling the consumable, warranty information is originally stored on the memory. Additionally, use data is obtained after the user installs the consumable. The system also includes a set of computer-executable code instructions for interacting with the user, wherein the code instructions use some of the fulfillment information selected from any one or more of the user's responses, the warranty information, and the use data to complete warranty requirements.